

CANS/ANSA IMPLEMENTATION TIP SHEET



IDENTIFY STAKEHOLDERS

- Appoint an implementation team of stakeholders from all levels of your system (supervisors, providers, CQI staff, tech partners) as well as youth and families with lived experience.
- Recruit champions and experienced CANS implementers in your delivery system to be part of the implementation team.

DEVELOP A PLAN

- Clearly outlines goals, steps, and include measurement points and tools (e.g., dashboards).
- Align technological resources (e.g., CBO's and Counties use the same EHR system), ensure strong involvement from IT staff in implementation, and dedicate resources for data analytics to ensure data will be accessible and used by all.

CREATE A COMMUNICATIONS STRATEGY

- Communicate where and how the tools will be used, what the goals of the implementation are, what supports are available, and what expectations of those using the tool are.
- Use transparency as a foundational component of your communications. Acknowledge that you will make, and learn from, mistakes.

ENGAGE LEADERSHIP AT THE HIGHEST LEVEL

- Leaders should be certified and involved actively in planning, executing, and monitoring implementation.
- Leaders must identify needed resources (training, champions, data, time in supervision) and support the delivery and follow through around clear expectations for staff.

OPERATIONALIZE THE PLAN

- Embed the CANS or ANSA into all aspects of your workflow. Plan to use information from the tool at all levels of your system.
- Revisit your plan, acknowledge mistakes and continue. Avoid stops and starts, but be willing to shift strategy if needed.

IMPLEMENTATION TOOLS

Evaluate your ongoing implementation using the TCOM Implementation Process Tools, including the TCOM Implementation Narrative (TIN) Tool and the TCOM Implementation Visualization Tool (IVT).

The TIN guides implementation by facilitating the discussion around 5 areas of implementation.



Engagement
and Readiness



Development



Training



Implementation



Ongoing
Integration

For more information on the TIN and the IVT contact Nate Israel at NIsrael@chapinhall.org